

# Richard Ramsden

556 Forsyth ave, Parksville, BC V9P 1H3 | (250) 954-0123 | richard@rramsden.ca

---

## **Objective**

Seeking work experience in IT related position over the summer

## **Highlights**

- Strong teamwork and communication skills
- Firm understanding of systems and networks
- Work experience developing and Troubleshooting Software
- 3<sup>rd</sup> year standing in computer science

## **Technical Expertise**

- Ability to perform general system and network administration tasks
- Able to install, repair, maintain and upgrade computers as well as printers
- Familiarity with Windows and Unix based systems
- Proficient in the following languages: C, C++, C#, .NET, JSP, PHP, Perl, Python, Ruby, Rails, SQL

## **Planning, Learning and Organizational Skills**

- Fast learner, quick and eager to pickup new software and programming languages
- Strong emphasis on documentation and readability of source code
- Creative thinker, actively looking for new ways to add or improve the issue at hand
- Innovative problem-solver, can find solutions to problems in a time effective manner

## **Teamwork and Communication**

- Team player who looks to improve relationships between clients and colleagues
- Effectively conveys information verbally and in written form
- Productive when working in team-based environments
- Takes leadership rolls to meet deadlines

## **Work History** ( References available upon request )

### **Software Developer 2009**

Bravenet.com, Parksville BC

- Adopted agile design principles (behavior/test driven development).
- Developed a deeper understanding of HTTP, Rspec, Rails, Ruby, AJAX and jQuery
- Tested and bug fixed developed code
- Worked with version control software (git)

### **Computer Technician 2008**

Catalyst Paper Corporation, Port Alberni Division

- Developed a greater understanding of systems and networks
- Troubleshooted and resolved technical problems with mill software
- Managed mill production servers, created periodic backups and installed new hardware
- Provided technical support for mill workers

### **Computer Technician 2006**

Ballenas Secondary School

- Troubleshooted issues related to software and hardware.
- Provided technical support for school faculty
- Assisted in PC repairs, and installation.
- Migrated systems from win2k to XP

## **Education**

### **Vancouver Island University (3<sup>rd</sup> Year Standing)**

Currently taking my BA in Computer Science

## **Hobbies & Interests**

Mountain biking  
Snowboarding  
Astronomy  
Traveling